



AVAYA

BUSINESSPARTNER

How do SME's cut costs by using Avaya IP Office?

- **Lower mobile phone/long-distance bills:** Avaya IP Office has multiple options for better management of your company's mobile phone and long-distance charges by routing calls through the system and over broadband links
- **Eliminate conference calling fees through 3rd party vendors:** IP Office makes every day conferencing affordable and practical by providing two 64-party conference bridges that are included at no additional charge. Create customised conference bridges to handle your organisation's conferencing needs
- **Handle more calls with fewer people:** Instead of using valuable staff resources to answer calls, take advantage of the IP Office intelligent auto attendant to help route calls quickly and accurately
- **Expand your talent pool without increasing office or building costs:** With IP Office your staff can have the flexibility to work from home or wherever they may be
- **Centralise administration:** For businesses that have more than one location, IP Office enables remote management and administration from a central location. There is no need to have an administrator at every site.



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Use one solution to serve up to 1,000 users. Manage multiple sites from a single interface and leverage simplified drag and drop system management tools. Ensure that users get the communications features they need with automated role-based applications for mobile, office, and teleworker employees

- **Lower total cost of ownership:** IP Office offers nearly 25% lower TCO when compared with competitive systems, according to a 2010 Tolly Group report. Energy-saving desk phones deliver up to 60% more efficiency and Avaya customers can save up to 60% of their original investment when migrating to IP Office. In addition, the solution can reduce or eliminate conference calling fees with its built-in secure conference bridge
- **Deploy a flexible, hybrid solution:** IP Office can operate as an all-IP solution, all-digital solution, or anything in between. It can interoperate with over two million Avaya systems worldwide while allowing you to leverage your existing network infrastructure
- **Ensure resiliency:** Take advantage of intelligent failover between sites, or for single location deployments, easily add a redundant server. Without the need for internal fans or hard drives, IP Office delivers a mean time between failures of 68 years
- **Enhance collaboration and productivity:** Extend powerful UC capabilities to mobile devices. Take advantage of built-in conference calling features for up to 128 users while leveraging advanced communications capabilities such as instant messaging, presence, video chat, text-to-speech email reading, and call recording

